

<b>MEETING:</b>	Full Council
<b>DATE:</b>	Thursday, 29 July 2021
<b>TIME:</b>	10.00 am
<b>VENUE:</b>	The Assembly Room - The Civic

## RESPONSES TO QUESTIONS

### 36. Questions by Elected Members (Pages 3 - 6)

To consider any questions which may have been received from Elected Members and which are asked pursuant to Standing Order No. 11.

#### (a) Councillor Gillis

*'There are plans in place for a burger King and another coffee outlet on Stairfoot roundabout. Most if not all vehicles that pass through these outlets will have to transverse the said roundabout. Plans are also in place for 230 dwellings south of Bleachcroft Way near the old B@Q site. At present the only access and exit to this housing estate is via Stairfoot roundabout. I would like you to ask, what provision the highway department are going to put in place, to alleviate the traffic situation, bearing in mind the critical state of traffic backed up from the roundabout to, at times, the White Rose roundabout? A distance of 1.6 miles'.*

#### (b) Councillor Hunt

*"Part of the Council's Digital First project included the tracking of requests raised by residents through the council's website - for example reporting potholes, fly tipping and broken streetlights. Could a firm date be provided when residents will begin to get status updates of their requests?"*

#### (c) Councillor Kitching

*"There are ongoing concerns about high incidents of fly tipping across the borough, and we all understand that the team does its best to respond to and clear incidents as soon as possible. However, residents have raised concerns about the way this is reported - the quarterly report publicised in March reported 100% of incidents were cleared within 5 days; residents know that to not be the case from their own observations and so clearly this figure has caveats. Can the Cabinet member please let us know how this 100% figure is reached?"*



Sarah Norman  
Chief Executive

29<sup>th</sup> July, 2021

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# Item 36

## MEMBER QUESTIONS TO CABINET MEMBERS AND COMMITTEE CHAIRS Council Meeting – 29<sup>th</sup> July, 2021

**Question:** 1.  
**From:** Councillor Gillis  
**To:** Executive Director Place  
**Response by:** Councillor Lamb

Question:

*'There are plans in place for a burger King and another coffee outlet on Stairfoot roundabout. Most if not all vehicles that pass through these outlets will have to transverse the said roundabout. Plans are also in place for 230 dwellings south of Bleachcroft Way near the old B@Q site. At present the only access and exit to this housing estate is via Stairfoot roundabout. I would like you to ask, what provision the highway department are going to put in place, to alleviate the traffic situation, bearing in mind the critical state of traffic backed up from the roundabout to, at times, the White Rose roundabout? A distance of 1.6 miles'.*

Information for response:

We're currently looking at the design of a scheme for Stairfoot; to alleviate congestion and improve journey times.

An outline business case has been submitted to Sheffield City Region and we hope to share more information on this later in the year, including engagement with the public.

**MEMBER QUESTIONS TO CABINET MEMBERS AND COMMITTEE CHAIRS**  
**Council Meeting – 29<sup>th</sup> July, 2021**

**Question:** 2.  
**From:** Councillor Hunt  
**To:** Executive Director Core  
**Response by:** Councillor Franklin

Question:

*“Part of the Council’s Digital First project included the tracking of requests raised by residents through the council’s website - for example reporting potholes, fly tipping and broken streetlights. Could a firm date be provided when residents will begin to get status updates of their requests?”*

Information for response:

IT have now delivered the project which has created the capability to provide status updates to customers in relation to online requests. Work now needs to be undertaken with Services to ensure that information from the systems they use can be fed directly into the online updates.

Work will start imminently with Environment and Transport to do this and this work will be ongoing with other services throughout the remainder of 2021.

**MEMBER QUESTIONS TO CABINET MEMBERS AND COMMITTEE CHAIRS**  
**Council Meeting – 29<sup>th</sup> July, 2021**

**Question:** 3.  
**From:** Councillor Kitching  
**To:** Executive Director Place  
**Response by:** Councillor Lamb

Question:

*"There are ongoing concerns about high incidents of fly tipping across the borough, and we all understand that the team does its best to respond to and clear incidents as soon as possible. However, residents have raised concerns about the way this is reported - the quarterly report publicised in March reported 100% of incidents were cleared within 5 days; residents know that to not be the case from their own observations and so clearly this figure has caveats. Can the Cabinet member please let us know how this 100% figure is reached?"*

Information for response:

During 2020/21, 99.9% of fly-tipping cases were cleared within the 5 working day SLA (within the scope of the indicator).

This indicator is based purely on fly-tipping reports on public land and excludes those which are deemed excess loads or hazardous waste requiring additional resources or specialist contractors, for example asbestos removal.

The service received 5,490 fly-tip reports (on public land) of which 5,484 were cleared within the agreed 5 day SLA (99.9%).

A further 193 reports were received which fell outside the scope of the 5-day SLA due to being excess or hazardous waste loads.

This indicator has historically been accompanied with annotated notes to ensure that the context of its scope is clearly understood. When viewed without such additional information it could be misconstrued. We will ensure that an annotation explaining the scope of the indicator is included hereafter in both the published website information and accompany Power Bi reports.

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